

Deposit

A booking deposit of £200 is payable at the time of making a reservation and will be deducted from the total hire charge.

Payment for the remaining balance of the hire charge will become due not less than six weeks before the date of hire, an invoice will be sent to you when payment is due. If the balance is not paid when due. The Owner reserves the right to re-let any holiday where any monies due are more than 14 days in arrears whereupon any monies paid by the Guest over and above the non-refundable Deposit will be refunded. However, if the Owner is unable to re-let the holiday the Guest will remain liable for the outstanding balance of the cost of the holiday.

In the event of the vehicle becoming unavailable (e.g. through fire or illness etc), the Owner will endeavour to provide the Guest with suitable alternative vehicle or will refund all monies paid or a proportion in the case of curtailment.

Security Deposit

A £750 security deposit must be paid by the collection date and must be cleared funds if made on the day of collection.

Security Deposit Refunds

Deposits are refunded in FULL provided that the vehicle is returns with the interior clean, undamaged inside or out and returned by the allotted time. Any damages will be taken from the deposit.

Collection

On the day of Collection we require you to provide a copy of your driving license (both parts), passport and two forms of residence id e.g. a utility bill (not mobile phone bill) and they cannot be more than 2 months old.

Drivers

Drivers must be over 25 years and under 70 years of age and have held a full Driving Licence for at least one year. The licence must be unendorsed (except for speeding and parking offences up to 6 points) and be produced at the time of collection of the vehicle. Proof of identity must be produced at the beginning of the hire.

Collection and Return

Vehicles are available for collection on Fridays from 3:00pm onwards and must be returned by 11:00am on Fridays.(or last day of booking) Late returns will incur a fine that is deductible from your security deposit.

Vans returned late between 11am - 2pm incurs a fine of £150

Vans returned late between 2pm - 6 pm incurs a fine of £300

+ £300 per day thereafter.

Minimum Hire Period

For UK use 3 Days, Continental use 2 weeks.

Motoring Offences

The hirer is responsible for any motoring offences and any subsequent fines or penalties incurred during their hire period.

Cancellation by Thorney Motorhomes Ltd

Thorney Motorhomes Ltd reserve the right to cancel the hire if at the time of collection the nominated drivers' Licences are invalid or proofs of ID are not in accordance with the terms and conditions. Provisional Driving Licences are not acceptable. In these circumstances all monies paid by the hirer (except the refundable security deposit) will be forfeited to Thorney Motorhomes Ltd

Toilets

Un-emptied toilets will **be charged at £50** for emptying and cleaning. Refunds are paid after cleaning and inspection of the returned vehicle but within 10 days of termination of the hire.

Oil, Water & Tyres

Daily checking of the oil, water and tyre pressures are the responsibility of the hirer and will be responsible for any accident, breakdown or damage resulting from failure to keep levels to an optimum level.

Windscreen And Tyres

You are responsible for any damage to windscreens and windows, punctures or other damage to tyres during the period of the hire. Where possible it should be repaired or replaced as appropriate and paid for by you at the time. You should contact us to seek instructions before carrying out the repair. Failing this, an amount will be deducted from your deposit against damages for the cost of the repairs.

Fuel

It is the hirers responsibility to put the correct fuel in the motorhome (diesel)
The hirer is responsible for reimbursement of damages to the motorhome should the wrong fuel be used. **Full tank out... Full tank back!**

Insurance

Comprehensive insurance is included in the hire charge. Hirers are advised to arrange their own personal effects and travel insurance. The vehicle is only insured for the hire period and therefore the driving of the vehicle after the expiry of the contract period may result in the driver committing a traffic offence. Furthermore the hirer is entirely responsible for any accidental damage, injury and consequential loss after the expiry of the hire period.

Breakdowns

In the event of a breakdown or accident, recovery services are at the disposal of the hirer. Instructions for replacements, at a cost not exceeding £50 may be given by the hirer, who will be reimbursed on the production of receipted invoices. Company approval must be obtained in respect of repairs/replacements in excess of £50. Thorney Motorhomes Ltd is not responsible for hotel or any other consequential expenses subsequent to a breakdown, but will refund the hire charges for any complete days loss of use of the vehicle. Every effort is made to ensure that the vehicle is in a safe and roadworthy condition before it leaves our company premises, but Thorney Motorhomes Ltd. shall be under no liability for third party claims or damages in connection with, or subsequent upon, any accident or breakdown. In the event of an accident involving the vehicle a completed Accident Report Form must be handed to Thorney Motorhomes Ltd at the termination of hire.

Floods

Any damage or loss caused by driving through areas known to be affected by flood shall render the hirer liable for all damage costs in full.

Equipment

All motorhomes are supplied with cooking utensils, crockery and cutlery, gas bottles and toilet chemicals, bedding is supplied, please do not use the bedding other than the purpose intended, ie as a picnic rug. Using the mattress protectors and sheets provided will give you the most comfortable options.

Parking

You may leave your car in our car park while you are away. All vehicles however are left entirely at your own risk and we accept no responsibility for any loss or damage which may arise.

Smoking Policy

There is absolutely no smoking in the motorhome at any time and the hirer is responsible for reimbursement of cleaning or repairing the motorhome due to cigarette/cigar smoke contamination or heat damage.

Pets

We do not allow any pets on the motorhome. Any evidence of a pet will incur a cleaning fee from your deposit.

Additional Costs

Security Deposit (refundable) £750

Extra driver £30 per week

European Travel Pack £95 per wk for the first 2 wks

£70 per wk thereafter

European Travel Pack includes headlamp adjusters, reflective safety vests, warning triangles, first aid kit, tool kit and breakdown assistance contact numbers (Legal requirement for European travel).